

## CAI 2023 Autumn

- Project: Improve the Welcome and Integration Contract 2023 Autumn
- Period: 12 November 2023 - 1 February 2024
- Project manager: CAI

### Report summary

The Ministry for Family Affairs, Integration and the Greater Region wishes to further develop the Welcome and Integration Contract (contrat d'accueil et d'intégration - CAI) according to the needs of the participants.

### Project results

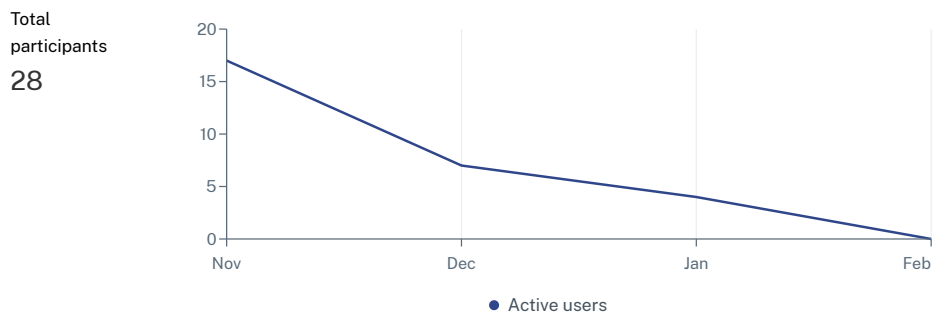
Many respondents appreciated the administrative aspect of the 'Améliorer le Contrat d'accueil et d'intégration 2023 Automne' program, highlighting its organization and efficiency,. However, some suggested improvements such as a centralized and digitalized user profile for tracking progress, more flexibility with vouchers, and a single platform for all information.

Promotion of the program was seen as lacking, with many respondents learning about it through word of mouth,. Suggestions for improvement included more publicity at entry points for newcomers, such as schools and workplaces, and information dissemination at the time of first registration in Luxembourg.

The quality of services was generally praised, but respondents also suggested more language classes, clearer distribution of vouchers, and more frequent orientation days.

Regarding the program content, respondents found it comprehensive but suggested additions such as information on starting a business in Luxembourg, more social interactions and cultural,, and more information about the healthcare and educational systems.

### Participants timeline



### Did you sign the CAI?

29 responses

Yes 58.6% (17 choices)



No 41.4% (12 choices)



No answer 0% (0 choices)



Data from [Your proposition](#) during 12 Nov 2023 - 31 Jan 2024

### Did you participate at the workshop?

29 responses

Yes 65.5% (19 choices)



No 34.5% (10 choices)



No answer 0% (0 choices)



Data from [Your proposition](#) during 12 Nov 2023 - 31 Jan 2024

## Participants

Country of residence

